

# The Incident Response Trajectory

  
I have an incident,  
what am I supposed to do?



## 1. Call NFIR

NFIR can be reached 24/7 at **088 133 0700**.  
First a telephone intake. Based on this a CERT\* is put together.



## 2. Team comes into action

Suitcases are assembled with international good inspected equipment and CERT leaves for the customer.



## 3. Intake on location

Intake on location carried out, in which NFIR all available information to treat the incident collected.

INCIDENT NOTIFICATION AND INTAKE



## 6. Containment

The affected devices and/or systems be restored and security is verified so that the normal work as soon as possible can be resumed.



## 5. Triage

Affected devices and/or systems are mapped and plan of action will be drawn up.



## 4. Securing data

Data becomes safe posed for further digital forensics.

VEILIGSTELLEN EN ONDERZOEKEN

Process is repeated if necessary



## 7. Post-incident

After resolving the incident, digital forensic research are being carried out. The incident response trajectory is always concluded with an investigation report, in which advice to reduce the likelihood of such an incident in the future are included..



## Preventive measures

After the incident, NFIR services such as penetration testing and offer security monitoring.

REPORT AND PREVENTION



### \*CERT

CERT stands for Computer Emergency Response Team. The feature becomes by Carnegie Mellon University awarded to companies and teams that dedicate oneself to digital security incidents.



### POB-vergunning

Due to the POB (Private Investigation Bureau) license issued by the Minister of Justice and Security, NFIR is allowed to carry out its work. In addition, the permit covers the processing of special personal data, which we (may) come into contact with when performing our services



### Permission Chief of Police

To determine whether employees allowed to work for a detective agency, the Chief Constable's department tasks a screening carried out on the reliability of all NFIR employees. All NFIR employees have such permission.

ACCREDITATIONS